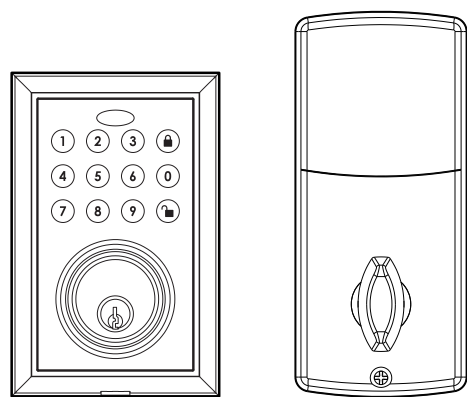## TRU-BOLT®

infinity

Bluetooth Enabled Deadbolt with Keypad

ENGLISH

Important
Use the QR code below for the most up to date instructions:
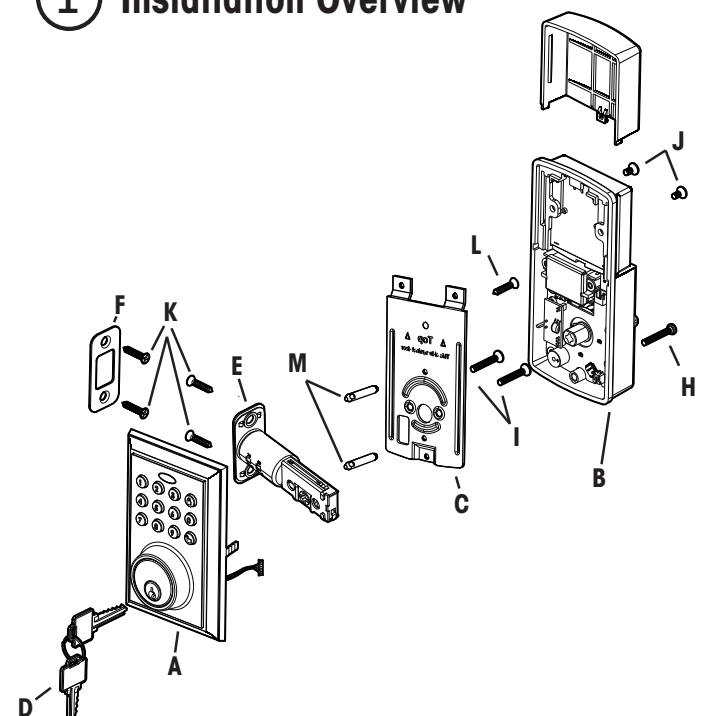

Tools Needed for Lock Installation:
• Phillips Screwdriver

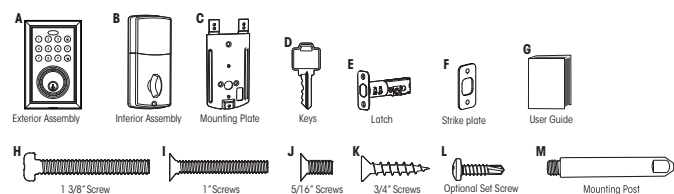Read this manual carefully before installing and operating!

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① Installation Overview

Package Includes:

1 - Exterior Assembly	1 - Strike Plate
1 - Interior Assembly	1 - Mounting Plate
1 - User Guide	1 - Latch
2 - Keys	1 - 1 3/8" Screw

2 - 5/16" Screws
2 - 1" Screws
4 - 3/4" Screws
2 - Mounting Posts
1 - Optional Set Screw

Please carefully check the above list to confirm all items have been received. If any items are missing, please contact Consumer Assistance. (See back for contact information)

Read this manual carefully before installing and operating!

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② Install Enclosed Latch and Strike Plate
Do not over-tighten latch screws.

NOTE: Do not extend Cylindrical Cover past 2-3/4" (70mm).
2-3/8" position   2-3/4" position
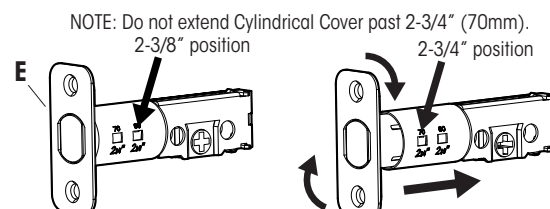
TO CONVERT FROM 2-3/8" (60mm) BACKSET TO 2-3/4" (70mm) BACKSET:
1. Hold latch with numbers facing forward and thumb pressing on the bolt.
2. Rotate the cylinder cover clockwise.
3. Pull and twist the extension plate all the way out.
4. Rotate the cylinder counter clockwise so that the marking aligns with the 2-3/4" position indicator.

The latch plate on the door needs to be straight and not protruding from door. Make adjustment before installing or this will cause problems with bolt fitting into latch hole.
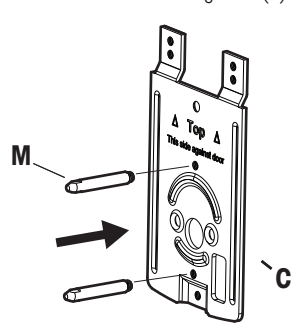

⚠ **Deadbolt Latch Must Be Retracted During Installation.**

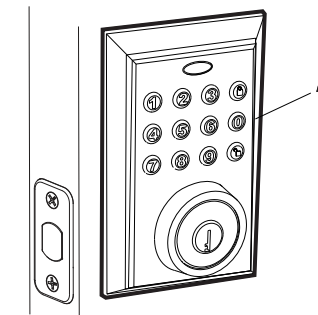**Preparation for Interior Assembly.**

Remove (J) Screw from inside the battery compartment within the (B) Housing to release the Mounting Plate (C).
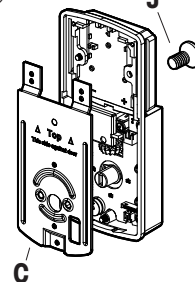
Screw Mounting Post (M) into holes on Mounting Plate (C).
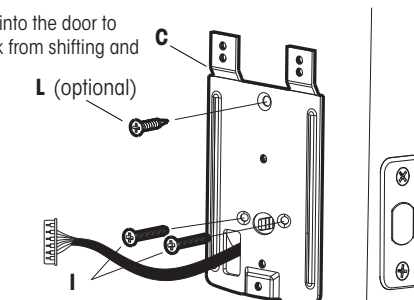

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③ Install Exterior Assembly

⚠ Check that the Rubber Gasket is secured on the Exterior Assembly (A). Insert the Exterior Assembly onto the door with the tailpiece going through the Deadbolt Latch in the **VERTICAL POSITION**.

Route the Control Wire through the door **UNDER** the Deadbolt Latch. **Make sure the door is shut, lock and unlock using the key, ensure that the latch is operating smoothly and is aligned properly without scraping the strike plate.** If not, go back to step 2 and ensure you followed the steps.
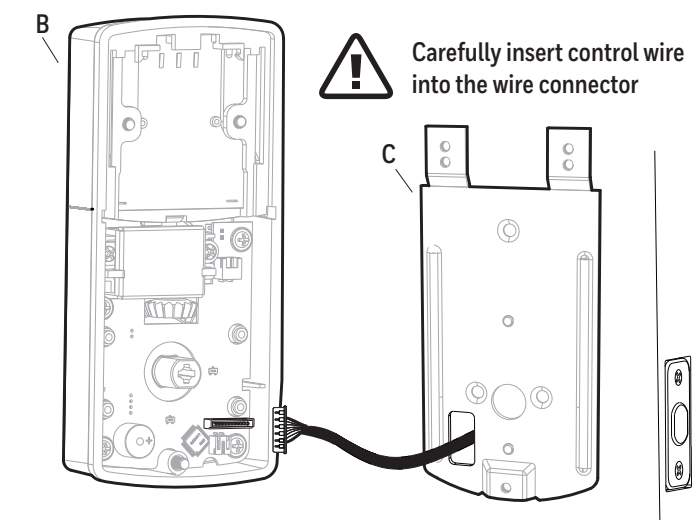
VERTICAL POSITION
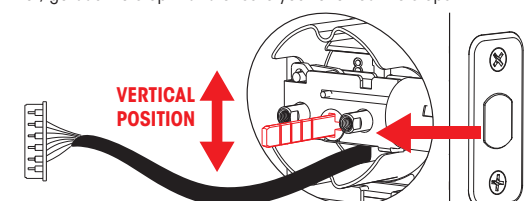
⚠ **Work with the door open**

(L) screw goes into the door to prevent the lock from shifting and is optional.
L (optional)

Secure mounting plate to door

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④ Install Interior Assembly

⚠ Carefully insert control wire into the wire connector

⚠ Work with the door open

NOTE:
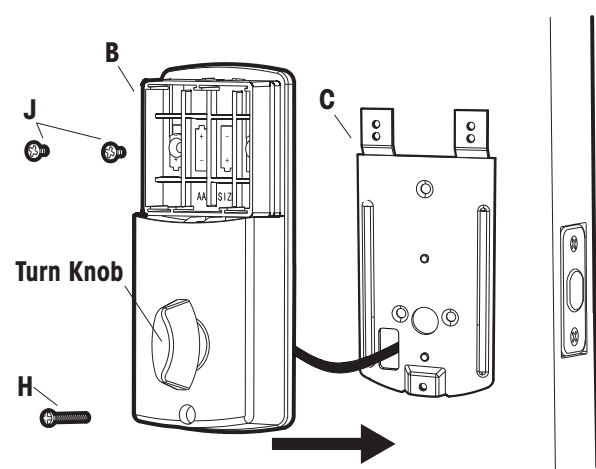**Make sure the connector dots line up with the dots on the controle wire**
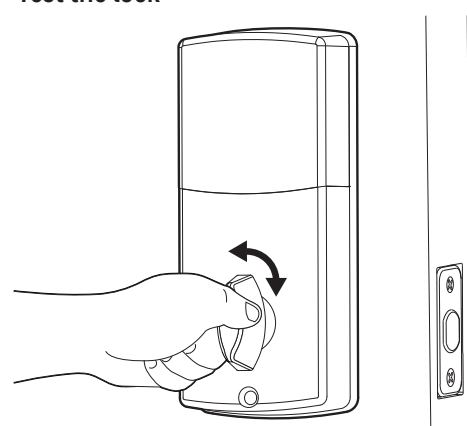
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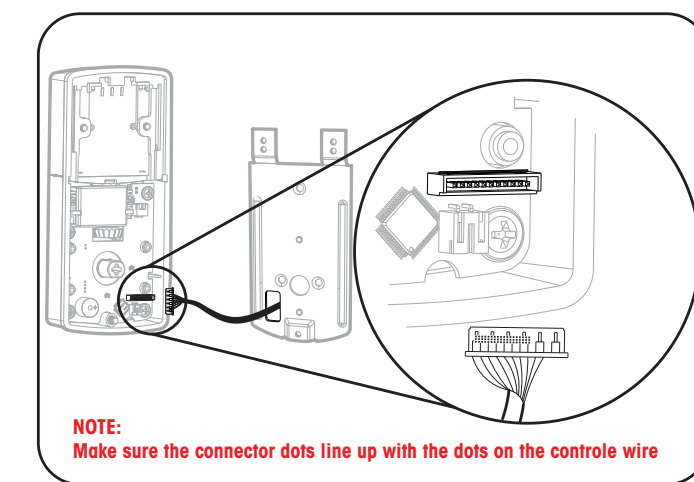
⑤ Install Interior Assembly

NOTE: Make sure the Turn Knob is in the vertical position. Be careful not to pinch the control wire when assembling.
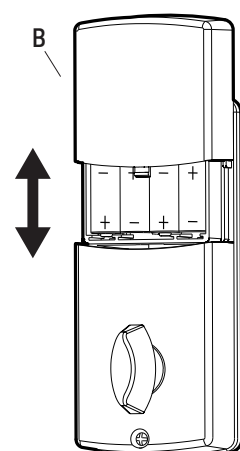

Turn Knob

Test the lock

Lock and unlock using the turn knob, make sure the latch is opening and closing easily. If not, go back to step 2 and ensure you followed the steps.

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⑥ Install Batteries and Cover

This Electronic lock requires (4) High Quality AA Alkaline batteries. When all 4 batteries are installed in the correct position, you should hear 2 beeps and the keypad will illuminate.

The Lock motor will engage and do a series of locking and unlocking motions in order to automatically determine your door "Handing" (left or right handed door).
When completed the lock will beep and the keypad will flash.

NOTE: Do not touch the Keypad until the light turns off. Do not use rechargeable batteries or non-alkaline batteries.
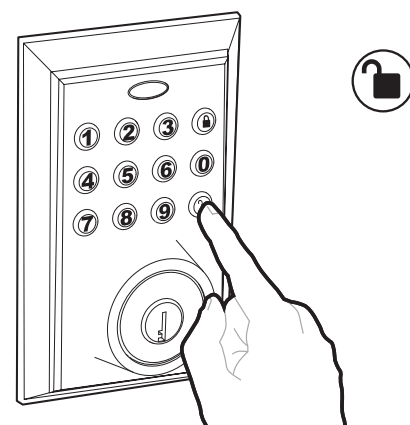
⚠ **Before Opening Door Let Motor Complete Cycle**

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⑦ Testing Operation

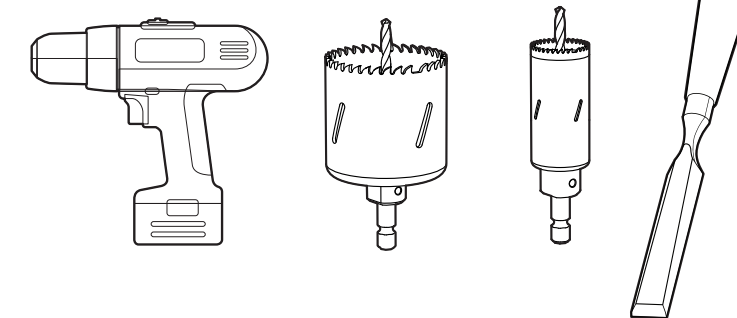**Test the lock button with door open**
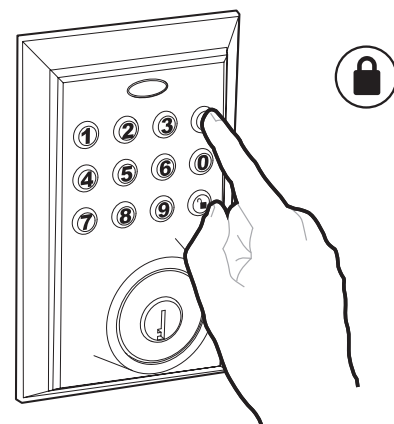
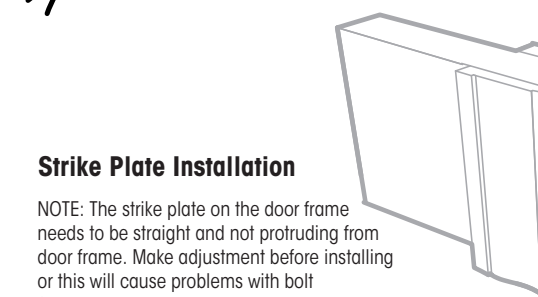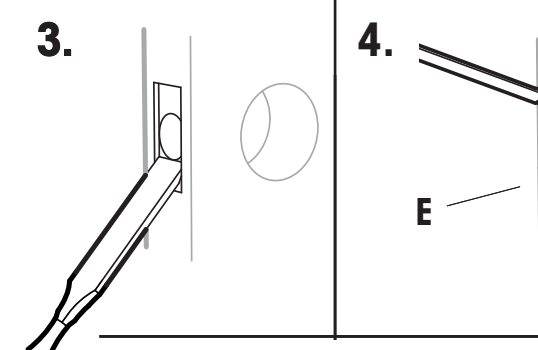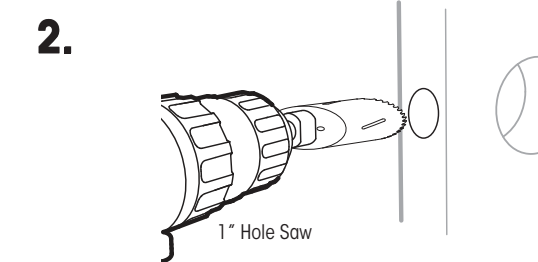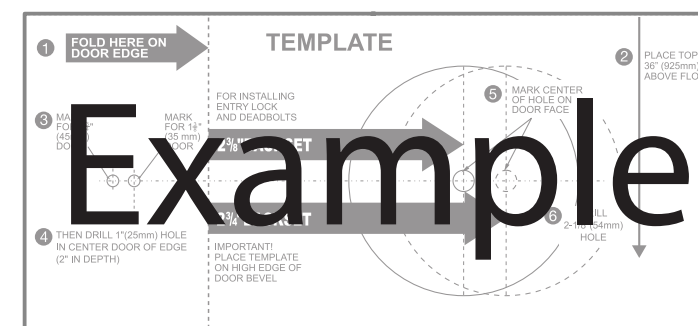**Test unlocking Press 1-2-3-4-🔓**

Preparing Door

Tools Needed for Door Preparation (if there is no knob hole):

NOTE: Skip this step if your door comes with pre-drilled holes.

• Drill
• 2 1/8" Hole Saw
• 1" Hole Saw
• 3/4" Chisel

⚠ **Refer to Template included for Door Prep Instructions**

TEMPLATE

Example

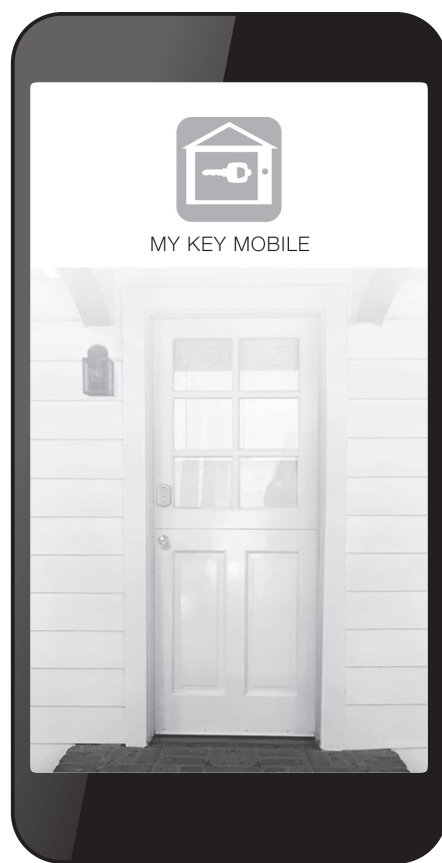**1.** 2 1/8" Hole Saw

2. 1" Hole Saw

3.

4.

Strike Plate Installation

NOTE: The strike plate on the door frame needs to be straight and not protruding from door frame. Make adjustment before installing or this will cause problems with bolt fitting into latch hole.

Programming Instructions

Download the My Key Mobile App from the APP store or Google Play

MY KEY MOBILE

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1 Register an Account

1. Press "Register" on the login screen

2. Enter your phone number and prefered password

3. Press "Get Code" and enter the verifiation code recieved via text msg in the required field

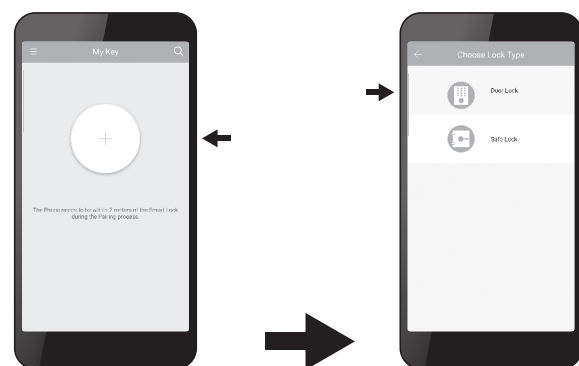4. Success! Use the selected phone # and password to log into your My Key Moblie App
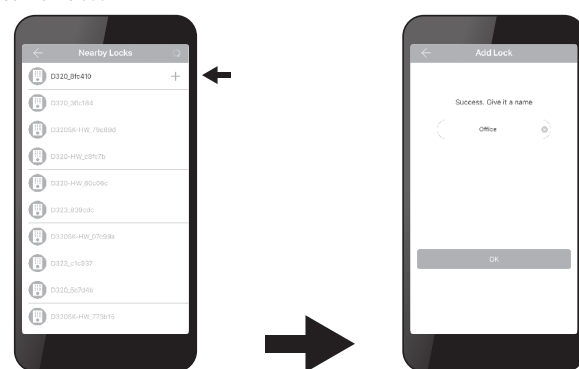
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2 Add a Lock

⚠ **Press Any Key on the Keypad to Wake up Lock. The Keypad Must be Lit in order to add the Lock**

1. Press the "+" on the lock screen
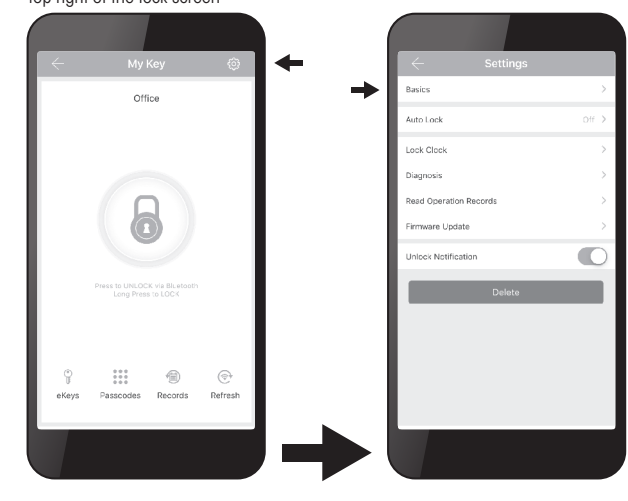
2. Select Door Lock

3. Press the "+" next to the lock you wish to add

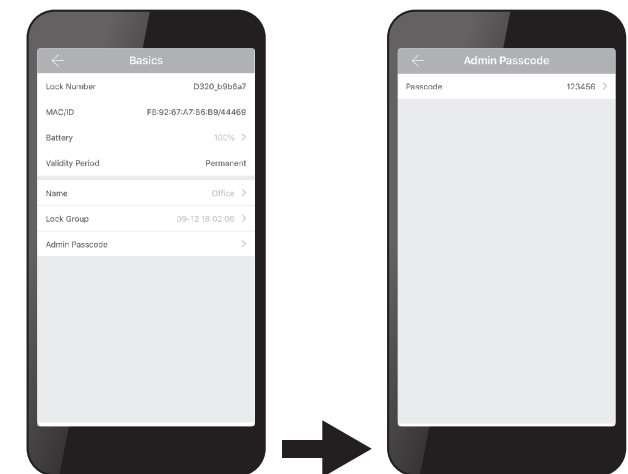4. Success! Name your Lock and enjoy

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3 Change Admin Passcode
Passcode can be used to unlock from keypad

1. Press the settings " ⚙ " in the top right of the lock screen

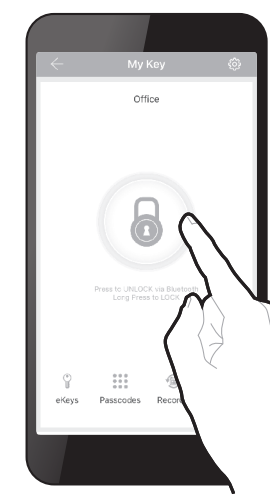2. Select Basics from the setting list

3. Select "Admin Passcode"
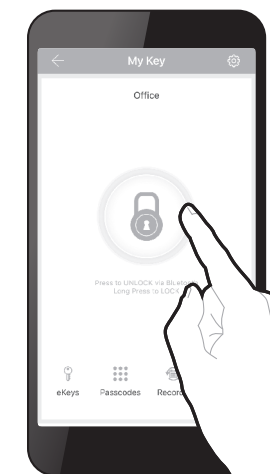
4. Set your new 6-digit Admin Passcode

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4 Locking and Unlocking via APP

Tap the Lock Icon " 🔒 " to unlock door
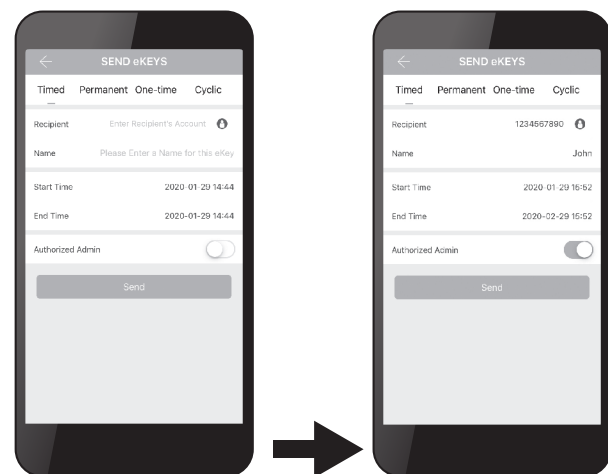
Hold the Lock Icon " 🔒 " to lock door

---

5 Creating and Sending eKeys

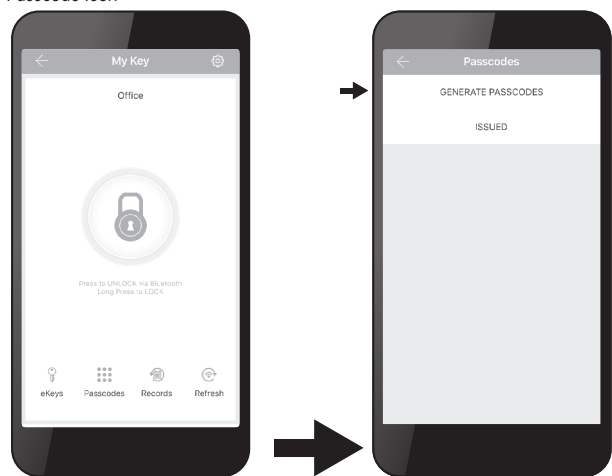1. On the Lock Screen select the eKey Icon

2. Select SEND eKEYS

3. Select Validity Period (Timed, Permanent, etc.)

3. Enter the recipiants Phone # and Name. Hit send to confirm

---

6 Creating Custom Passcodes

1. On the Lock Screen select the Passcode Icon

2. Select GENERATE PASSCODES

3. Select "Custom" and select the duration or toggle permanent. Press Set Passcode

4. Enter the desired 4-9 digit passcode

---

7 Additional Programming Functions
You can also use the APP to make these changes

TURN ON/OFF AUTO LOCK FUNCTION

a. Input the Admin Passcode
b. 🔒 - Green light and beep
c. 5
d. 🔒
e. Input time (20 - 900 seconds, and 00 to turn off)
f. 🔒 - Green light and beep

VACATION MODE
a. Input the Admin Passcode
b. 🔒 - Green light and beep
c. 10
d. 🔒
e. 1
f. 🔒 - Green light and beep

DISABLE VACATION MODE
a. Press 🔒 button for 3 seconds
b. Input the Admin Passcode
c. 🔒 - Green light and beep

SOUND OFF
a. Input the Admin Passcode
b. 🔒 - Green light and beep
c. 6
d. 🔒
e. 1
f. 🔒 - Green light and beep

SOUND ON
a. Input the
b. 🔒 - Green light and no beep
c. 6
d. 🔒
e. 2
f. 🔒 - Green light and beep

Restore Factory Settings

a. Press the reset button on the PCB board until you hear one beep. Release, and then three seconds later you will hear a second beep after three seconds. This indicates that the lock has been reset to the Factory Settings. (Remove cover, The reset button is located inside the back panel. See image below)

Reset Button
OR
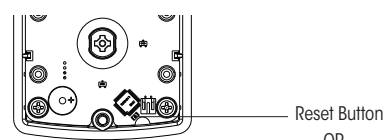
b. The Administrator of the lock deletes the lock from the App (Must be done near lock)

Troubleshooting

Issue	Solution
Lock will not function electronically.	• Check that all batteries are fresh high quality Alkaline Batteries • Check for proper polarity (+ -) of all batteries • Check that the Control Wire is attached to the Interior Assembly
Lock gives error signal when opening or locking and Latch will not extend or retract completely when closed.	• Unlock door using Key or Interior Knob • While door is open, check that the Latch operates smoothly • Check for proper alignment of the strike plate, adjust as needed to assure there is no binding against the Latch
The Latch is sticking.	Installation screws of the lock may be too tight and have to be loosened • Remove Interior Assembly • Slightly loosen the Mounting Plate screws • Lock and unlock using the Key • Reattach Control Wire and Interior Assembly
The Keypad is not working.	Application may be overriding the Keypad programming • Check and see if the App has been connected to the lock • Open the App and check the locks' setting to view/change the Administrator Code
The App is unable to connect to a lock.	Bluetooth is off, smart device is not compatible, or the lock may not be activated • Contact customer assistance regarding compatibility issues, but iPhone 5 and later models, and most Android devices are compatible • Turn Bluetooth on, and ensure the lock is activated by pressing a keypad button on the physical lock until you see the icon to add the lock
eKeys will not send after.	• Only registered users of the App can receive eKeys.. Ensure that whoever is receiving the eKey has a registered account, and their information is entered correctly • Ensure you are connected to WiFi, and that the smart device is updated
The default Keypad Passcode is not working.	• If you have connected to the lock with the App, then the default Passcode is invalid, and is replaced with a new Passcode generated by the App, which should be changed
Forgotten Password.	• On the home screen select the Forgot Password option, then select the account type that was registered, and follow the prompts to create a new Password
Latch is not locking in inclement weather.	• Push or pull door to direct latch • Re-adjust latch for smoother operations

Contact Us First! Do Not Return to Store

EMAIL: locks@lewishymaninc.com
WEBSITE: www.truboltlocks.info
ADDRESS: Consumer Assistance Dept.
 Lewis Hyman, Inc.
 860 East Sandhill Avenue
 Carson, CA 90746 USA
TELEPHONE: US/Canada 800-860-1677 Ext. 1801 (Toll Free)